

## Hosting

# A Software as a Service (SaaS) approach for a scalable, high performing IT structure.

Today's customers expect a reliable, quick, and responsive online experience. Telecommunications companies are looking for a scalable, high-performing IT infrastructure which is secure and cost-transparent. Our omnichannel platform aims to simplify your IT structure and lets you move your systems to cloud-based solutions, whilst maintaining strong security.

## Features and benefits

### High availability platform

Our system is built with redundancy in mind. This leads to a 99.99% availability over the past years. By running master-master systems, we minimize the risk of losing critical data, even in the event of catastrophic failure of a complete data center. Other systems and backups for disaster recovery are also in place.

### Cloud-native

All our applications and software can run in public and private clouds. Our applications and systems are supported by all big cloud providers such as AWS, Azure and Google. Gomibo will take care of the hosting for you.

### Monitoring & logging

All systems are monitored for outages and unexpected usage. This way not only issues but also non-standard situations that could lead to problems, later on, are detected.

### E-commerce loading speed

Website speed and performance are vital for a smooth customer experience and increases sales and conversion. Our platform is built in such a way that it exceeds the benchmark speed for traditional e-commerce platforms.

### Load balancing features

The usage of caching, resource pooling and several other techniques make sure small surges of traffic do not even register as an increase in load. Thanks to our modular system, it is easy to increase performance on the fly in case of extreme traffic, allowing you to scale up while maintaining high performance.

### Security & compliance

Our platform is built with privacy & security in mind. It follows the ISO 9001 and 27001 standards and is GDPR compliant.



**Gomibo.**Platforms

**One Platform, All Channels**

Website | App | Store | Contact Center | Chat  
Self-service | Create new channel